# 3. Payment tutorial

10	Ste	ps
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Created by Creation Date Last Updated
Taiwan Gold Card Office Jun 03, 2024 Aug 01, 2024

#### STEP 1

# Log in to the Foreign Professionals Online Application Website

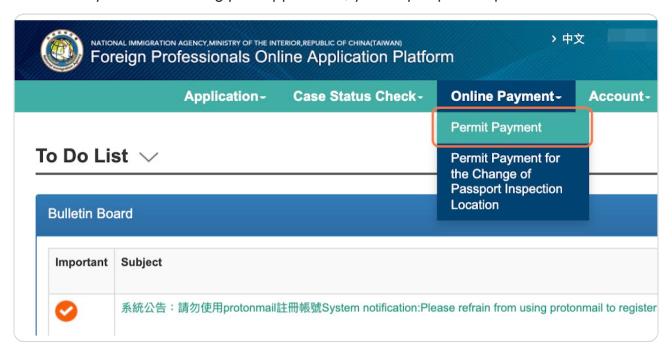
Here is the link:

https://coa.immigration.gov.tw/coa-frontend/four-in-one/entry/golden-card

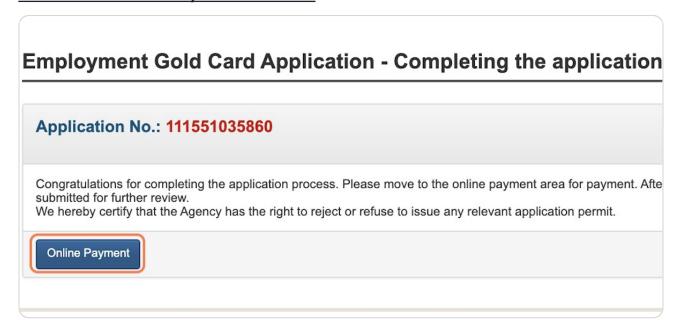
#### STEP 2

# After logging in, under the "Online Payment" tab, select "Permit Payment"

NOTE: This step is for those who missed a payment. If you are making your payment immediately after submitting your application, you may skip to Step 3.

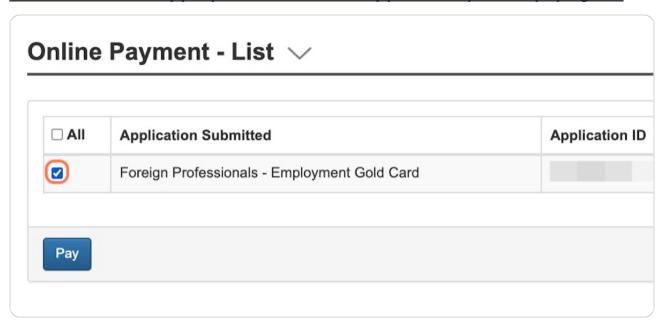


# Click the "Online Payment" button



STEP 4

Please select the appropriate box for the application you are paying for.

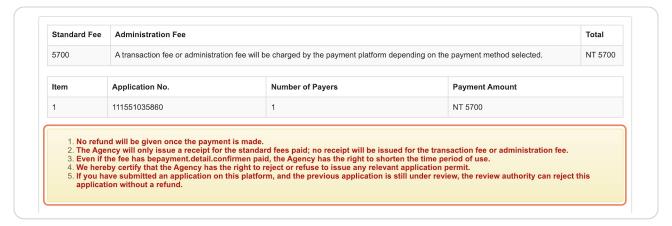


#### STEP 5

## Read the notes

NOTE 1: Please carefully read all of the notes.

NOTE 2: No refunds will be issued regardless of your application result.



#### STEP 6

# Click the "Confirm Payment" button

<ol> <li>The Agency will only issue a receipt for the standard fees</li> <li>Even if the fee has bepayment.detail.confirmen paid, the A</li> <li>We hereby certify that the Agency has the right to reject or</li> <li>If you have submitted an application on this platform, and application without a refund.</li> </ol>				
Confirm Payment				
內政部移民署 版權所有 © NATIONAL IMMIGRATION AGENCY Address: No.15, Guangzhou St., Zhongzheng Dist., Taipei City 100, Taiwan System operation customer service(Four Lines):+886 (02)2796-7162; S				

#### STEP 7

# Select your payment method

Online Payment with an International Credit Card

#### 1: Payment by Credit Card

- The system only accepts payment via JCB, VISA, and MasterCard. American Express (AMEX) and UnionPay are currently not accepted.
- If your credit card was issued in Taiwan, please select "Taiwan Credit Card ePayment"; if it was not issued in Taiwan, please select "International Credit Card ePayment."
- If payment is unsuccessful, it may be due to factors such as:
- 1. There is no 2-factor authentication (such as 3D verification codes). Please apply for online payment functionality with the bank that issued your credit card.
- 2. A history of loss or unauthorized use of your credit card. Please try another credit card.
- 3. Your card-issuing bank does not cooperate with the Bank of Taiwan (applicable to credit cards issued in Taiwan). Please complete the payment using a credit card issued by another bank.

Online Payment with a Credit Card issued in Taiwan

#### 2: Web ATM Payment

- Simply insert your ATM card into a card reader to complete the payment.

## **3: Virtual Account Payment (Wire Transfer)**

- Use the system to download a payment form containing a Bank of Taiwan account number.
- You may pay by ATM (online banking, web ATM, and ATMs) by completing a wire transfer to the account number on your Bank of Taiwan payment form.
- The transaction requires approximately 2-3 business days to complete.

#### 4: e-Bill Payment

- Formerly the "e-Government Payment Platform."
- Pay online with an ATM card and card reader or checking account.
- The transaction requires approximately 2-3 business days to complete.

Payment Methods for Applicants in Taiwan without an Existing Bank Account

# 5: Convenience Store Payment

- Use the system to download a payment form and pay by cash at any convenience store.
- The transaction requires approximately 2-3 business days to complete.

#### **6: Virtual Account Payment (at Counter)**

- Use the system to download a payment form containing a Bank of Taiwan account number. You can use this form to complete payment by visiting any Bank of Taiwan location.
- The transaction requires approximately 2-3 business days to complete.



STEP 8

Fee and timeframes with various payment methods

Payment methods	Online Payment with International Credit Card	Online Payment with Credit Card Issued in Taiwan	WebATM	Payment via Virtual Account	Payment via Convenience Store	e-Bill Payment
Subject	International Credit Card transaction fee	Domestic Credit card transaction fee	WebATM Payment Fee	Virtual account payment fee	Convenience Store payment fee	e-Bill Payment fee
Description	No transaction fee	No transaction fee	NTD \$7 transaction fee through the Bank of Taiwan; additional fees apply for interbank transactions according to the respective bank's changing standards	NTD \$10 transaction fee for in-person payment with payment slip through the Bank of Taiwan; additional fees apply for interbank transactions according to the respective bank's changing standards	Bring payment slip to pay at the counter; NTD \$8 transaction fee	Payments or transfers require financial institutions to process transactions through an interbank platform. A transaction fee is applied upon payment completion
Fees	As stated	As stated	Additional NTD \$7 per transaction + interbank transfer fee	As stated	As stated	Additional NTD \$7 fee per transaction
Payment status completion	Immediate upon payment	Immediate upon payment	Immediate upon payment	2 to 3 business days	2 to 3 business days	2 to 3 business days

STEP 9

To proceed, kindly click the "Start" button



#### **STEP 10**

# After you make the payment, your application will be sent to the reviewers!

NOTE: If you encounter any issues with your payment, please email the National Immigration Agency at a 378 liu@immigration.gov.tw describing your situation. Make sure to include your **Application Number** and **a screenshot of your payment issue**.

